



DeltaV™ Lifecycle Services

Virtual & Remote Services

In these uncertain times, we understand you are faced with unique challenges when it comes to maintaining—let alone enhancing—your sites, equipment and workforce. Emerson offers a variety of remote and virtual Lifecycle Services that can help you.

For more information visit: www.emerson.com/DeltaVLifecycleServices

EDUCATIONAL SERVICES

Upskilling the workforce is a big challenge for our customers during these times. You can leverage Emerson's online training solutions to train your teams remotely, efficiently and safely.

- **eCourses:** Self-paced, self-directed, web-based trainings will teach you the basic principles and best practices for over 60 of Emerson's products and services.
- **Virtual Classroom:** Emerson's certified instructors facilitate courses in a remote environment, allowing for live interaction, Q&A and hands-on workshops directly to your desktops.

CONNECTED SERVICES

Utilize advanced analytics to remotely assess and interpret data from your equipment and processes and provide actionable insights to improve reliability, safety, performance and profitability.

- **Guardian Support:** Effectively manage incidents, asset lifecycle, and risk across your fleet through your personalized digital support platform on the web or on your mobile device.
- **DeltaV System Health Monitoring:** Maximize your team's ability to maintain the health of your control system from remote locations by detecting, diagnosing, and proving recommended solutions to abnormal system conditions.
- **DeltaV Mobile:** Using DeltaV Mobile, Engineers, Operators, and Supervisors can see real-time data, historical trends, and personalized lists of alarms right from your mobile device.
- **Plantweb Optics:** Customers can maintain peak reliability levels, running shift meetings without experts in the plant by remotely monitoring the health of plant assets, and prioritizing critical maintenance activities.

Virtual & Remote Services

VIRTUAL SERVICES

Take advantage of our know-how remotely. Our experts in the areas of cybersecurity, simulation, alarm management, and system management can help you address current challenges or avoid future ones with remote and virtual services.

- **Cybersecurity:** Hackers are looking to exploit corporations and key assets using remote access. Make sure you have a remote, secure connection with a defense-in-depth strategy.
- **Alarm Management:** From philosophy development thru continuous monitoring, we can help you improve your alarm management system with minimal impact to on-site personnel.
- **Mimic Digital Twin:** Emerson provides temporary remote access to simulation to meet your short-term project needs.
- **DeltaV Preventive Maintenance:** Preserve your system assets' reliability through the remote execution of periodic health checks and corrective actions aligned with Emerson best practices.
- **Remote System Support:** Emerson offers a wide array of system administration, management, and upkeep services to execute these remote services and keep your system operating at its peak. To learn more, contact your local Emerson representative.

SHUTDOWNS / TURNAROUNDS / OUTAGES (STO) AND UPGRADES

Upgrade your process automation software to help keep your plant running at peak performance. Upgrades can take place online or during a shutdown, turnaround, or outage, with the option to start your upgrade planning remotely.

- **DeltaV Upgrades:** Upgrading process automation software helps you take advantage of new technology, enhanced robustness, and increased productivity. With our current tools and your assistance, we can start the process of upgrading your system remotely.
- **Advanced Operator Displays:** Get the most out of your DeltaV v14 upgrade with a conversion to Live and Advanced Operator Displays. Start with a remote evaluation or creation of your philosophy and style guide.

For more information visit: www.emerson.com/DeltaVLifecycleServices

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