Micro Motion<sup>®</sup> Service Bulletin MMI-SB-092, Rev A January 2014

Subject: New License Generation Capability for ProLink® III v2.1

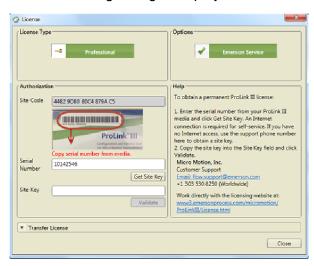
Overview: Self-Service Licenses for ProLink III

ProLink® III v2.1 provides a license generation feature that allows users to obtain site keys online, without needing to contact Micro Motion customer service. We strongly encourage customers, the sales force, and service personnel to use the license generation feature. This is the quickest and most efficient way to get ProLink III software up and running.

Users of ProLink II and earlier versions of ProLink III still need to work directly with Micro Motion customer service for their licenses.

# **Obtaining a Single-User Customer License**

- 1. Ensure that your PC is connected to the internet.
- 2. Install ProLink III and run it.
- 3. Choose File>License. The following dialog is displayed.



4. Enter the serial number from the back cover of the box that contained the ProLink III installation CD.







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# 5. Click Get Site Key.

ProLink III automatically connects to the license server, and checks the site code and the serial number. If the combination is valid, the site key will be returned and displayed in the Site Key field.

#### 6. Click Validate.

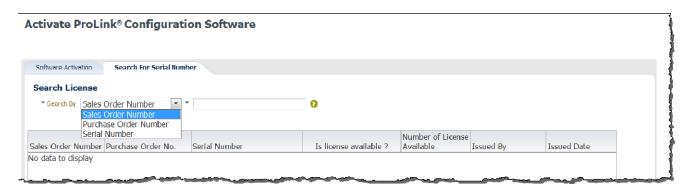
The Site Key is validated locally and the license is installed.

### **Alternate Method: No Serial Number**

If you do not have a ProLink III CD box with a serial number, you can use your Purchase Order Number or Sales Order Number to find the serial number.

#### To do this:

- 1. In the License dialog, click the link to the licensing website.
- 2. Open the Search for Serial Number tab.
- 3. Select your search type, enter your Purchase Order Number or Sales Order Number into the field provided, then click the arrow. A serial number will be returned.



- 4. Copy the serial number into the Serial Number field in the License dialog.
- 5. Click Get Site Key.

ProLink III automatically connects to the license server, and checks the site code and the serial number. If the combination is valid, the site key will be returned and displayed in the Site Key field.

Click Validate.

The Site Key is validated locally and the license is installed.





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## **Alternate Method: No Internet Access**

If you do not have internet access, call Micro Motion customer service at +1 303 530 8250. Be ready to provide your site code and serial number, Purchase Order Number, or Sales Order Number.

#### **Contact Information**

Product information is available on the internet at: <a href="www.emersonprocess.com/micromotion">www.emersonprocess.com/micromotion</a>.

Customer Service Phone Numbers:

 Micro Motion USA
 1-800-522-6277

 Micro Motion Europe
 31 (0) 318 495 555

 Micro Motion Asia
 65 6777-8211

 Micro Motion UK
 44 0870 240 1978

 Micro Motion Japan
 81 3 5769-6803

At Micro Motion we strive to stay on the leading edge of Coriolis technology. Upgrading to our latest MVD technology can pay for itself in a very short time period by improving your process measurement, improving diagnostic coverage, and improving the bottom line results of your process.

Thank you for your continued support.

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